

Annexure –“A”

Status review of the projects funded under State Innovation Fund

1. Name of the Innovation Project : e_Services Project
(TCP Web Portal)
2. Nodal Implementing Agency (s) : Town and Country Planning
Department, Block No.-32A
SDA, Complex, Kasumpti,
Shimla-9.
3. Area of Operation/
Site of Implementation : Directorate as well as all field
Offices, Planning Areas &
SADA's of the TCP Department
in the Himachal Pradesh

4. Financial Status:

Amount Sanctioned

Rs. 54,04,467/-only

Date of Sanction

4th September, 2015

Amount Utilized (upto 30.11.2022)

Rs. 52,07,715 /-only
(54,04,467 - 1,96,752)

Balance Amount and its status

(Rs.) 1,96,752/-

UC/CC submitted of

(b/l returned vide cheque).

(Rs.) Attached at Annexure-“B”

5. Physical Status:

Sr. No.	Name of the component	Completed (Yes or No)	Date of starting	If yes, date of completion	If not, likely date of completion
1.	Development /customization	Yes	20th December,	13th January,	-

	the TCP Webportal and data Migration		2014 (MSA signed)	2016 Officially launched	
2.	Training	Yes	-do-	-do-	-
3.	Provide Content Management System(CMS)	Yes	-do-	-do-	-
4.	Provided an interface for online Building Planning Permission, Registration of Private Professionals, Registration of Structure Engineers, NOC Application, Subdivision of Plot, Mobile Tower & Change of Land Use etc.	Yes	-do-	-do-	-

6. Details of the activities carried out with the State Innovation fund (Max. 200 words)

Sr. No.	Name of the offline /online services /services delivery	Being Provided Offline mode	Being Provided Online mode	Being provided in both mode online + Offline)	URL of the online services
1.	Building Planning Permission	-	Online mode	-	tcp.hp.gov.in
2.	Registration of Private professionals	-	Online mode	-	tcp.hp.gov.in
3.	Registration of Structure Engineers	-	Online mode	-	tcp.hp.gov.in

4.	NOC Application	-	Online mode	-	tcp.hp.gov.in
5.	Compounding of Building	-	Online mode	-	tcp.hp.gov.in

7. Objectives of Innovation Intervention:

- i) To ease out applicant from manually applying for planning permission in planning area/SADAs/MCs.
- ii) To grant online registration to private professionals.
- iii) To ensure transparency, accountability and efficiency.
- iv) To remove ambiguities in implementation of the provision of TCP Act/Rules and regulations.
- v) To have robust system of MIS.
- vi) To make the project self-sustainable by charging convenience fee.

8. What are the elements of innovation that were introduced which brought out procedural changes and increased efficiency. Please give a brief: (Max. 200 words)

Information communication & digital technologies are the key drivers for empowering and facilitating the common man at the door step. E-governance is undisputedly a panacea to induce transparency, accountability & efficiency; besides curbing the menace of favoritism & corruption. To keep pace with time, Department of Town & Country Planning Himachal Pradesh has got developed TCP Web Portal for facilitating the following on line services of the Department :-

- (i) To digitize the entire record.
- (ii) To provide a interface for online planning permission in TCP Offices//SADAs.
- (iii) To provide an interface for online registration of private professionals.
- (iv) To check the status of application at every level through generated Reference no./mobile no.
- (v) To provide online feedback/complaint.
- (vi) To deposit the fees on line through payment gateway
- (vii) To calculate the fees online of building, sub-division of land and composition of offence.
- (viii) For easy accessibility of web portal on the Mobile Platform- HIMTCP.

9. How the innovation project has benefitted the public? (Max. 100 words)

24X7 access is offered to all applicants / stake holders i.e. private professionals (Town Planners, Architects, Engineers, Draughtsman, Surveyors etc.) to upload their cases. A dashboard has been made available to the private professionals which provides a digital store for their online work. All the private professionals are on bulk e-mailing / SMS system. This helps the department to disseminate important instructions from time to time.

Due to this the footfall in the offices of the TCP Department right from the A.D./ Director to the field offices has decreased.

10. How the innovation project has benefitted the department? (Two or three sentences against each of the following).

(i) Procedural simplification

Movement of the file through the online Planning Permission System is automatic, thus no manual delays occur due to non-movement of files also there is no risk of file getting lost or misplaced.

(ii) Quick Disposal (compare pre and post innovation with three examples).

The pendency at every stage can be seen by the superior officers through the online Web Portal. Therefore, officials avoid delay being aware that they are under constant watch. Fees calculation is also automatic and payable online reducing delays or confusion in calculation of the fees.

(iii) Convenience for clients (minimum three examples).

Client without going physically to office of Town and Country Planning Department can apply permission. There is no restriction of 10.00AM to 5.00PM. He / She can apply at any time 24X7. Observations get conveyed immediately through real time SMS on mobile so that these can be addressed well in time. Also by accessing the Web Portal, the client can know anytime where the application is pending.

11. Further steps taken by the department to continue with the Project activities/ innovative ideas?

By introducing improvement in the online planning permission module. This office in co-ordination with Department of Information Technology has finalized M/s ABM Knowledge ware Limited(after due tendering process) to roll our AutoDCR based online planning permission system. This is likely to become functional in 2023. It is being developed for ULBs / SADAs & field offices / H.Q. of TCP Department to bring in consistency in grant of planning permission across the State.

12. Suggestion/ Comments of the department on State Innovation Fund Scheme?

The State Innovation fund Scheme has turned out to be a game changer in providing hassle free services to the common people which has been elaborated under the convenience of clients section. In case of TCP Department, it has also saved enormous quantity of paper as maps, documents etc. are being loaded digitally after scanning. The notings are also being recorded in e-mode, thereby saving large number of trees (used for making paper). The State Innovation Fund has thus contributed to saving of the Environment besides making the life of common people easier while accessing services.

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Sign. of concerned/ Nodal Dept. HOD

Name Kamal Kant Saroch, IAS

Designation Director (TCP),

Date 31-05-2023

ANNEXURE-"B"**FORM OF UTILISATION CERTIFICATE**

Sr. No.	Letter No. & Date	Amount	
1.	No.PLG-FC(F)-3-1/2008-09-SIC-Vol-II, dated 4 th September, 2015	Rs. 54,04,467/-	1. Certified that out of Rs. 54,04,467/-only of grants-in-aid sanctioned during the year 2015 in favour of the Director Town and Country Planning Department, Himachal Pradesh. under this Department letter No. given in the margin and Rs.../.....on account of unspent balance of the previous year, a sum of Rs. 52,07,715/-only has been utilized for the purpose of developing and customization of the TCP Webportal for which it was sanctioned and that the balance of Rs. 1,96,752/-only remaining unutilized at the end of the year has been surrendered to Government(vide No...../....date...../.....) will be adjusted towards the grants-in-aid payable during the next year.
	TOTAL	Rs. 54,04,467/-	2.Certified that I have satisfied myself that the condition on which the grants-in-aid was sanctioned have been duly fulfilled/ are being fulfilled and that I have exercised the following checks to see that the money was actually utilized for the purpose for which it was sanctioned.

Kinds of check exercised

1. Verification of Updating in TCP Web Portal
2. Verification of Customization in TCP Web Portal
2. Verification of Bill / Invoice

Signature**Designation****Director (TCP),****Date****31-05-2023**